



## Who We Are

The Resident Services Department serves as a supportive resource for Newton Housing Authority residents and voucher holders.

Through one-to-one clinical services and the coordination and planning of recreation events at NHA properties, the Resident Services Department seeks to improve the overall quality of life of residents and voucher holders.

By utilizing evidence based clinical approaches, the RSD strives to respond to the changing needs of the NHA's resident population with dignity, cross-cultural competency, and data-driven methodology.

## Our Team



**Rebecca Camargo, LCSW**  
*Director of Resident Services*  
Languages: English & Spanish



**CIPHER Sun, LCSW**  
*Licensed Certified Social Worker*  
Languages: English & Mandarin



**Boston College Graduate Student**  
*Masters of Social Work Intern*  
(Annual Position: September- May)

## CONTACT US

**Tel: 617.552.5501**

**Fax: 617.964.8387**

**Newton Housing Authority**  
**82 Lincoln Street**  
**Newton Highlands, MA 02461**



NEWTON HOUSING AUTHORITY

**Resident  
Services  
Department**

# Services We Provide

## HOUSING RELATED SERVICES

- Eviction prevention
- Housing related translation services in:
  - Mandarin
  - Spanish
- Neighbor disputes
- Tenant mediation

## CLINICAL SERVICES

- Brief Counseling Intervention
- In-home de-cluttering support
- Support in discharge planning from rehab or nursing facilities
- Wellness checks

## CASE MANAGEMENT SERVICES

- Financial Assistance
  - Ex. Rent
  - Ex. Utilities
- Public Benefits Help
  - Ex. SNAP applications
  - Ex. MassHealth applications
- Linkages & Referrals
  - Food pantry referrals
  - Transportation services
  - Mental health providers
  - In-home/ Home Health Aid Services
  - Cleaning Services
  - Legal Services

# Recreation Activities

## EDUCATION

- English classes for speakers of other languages
- Art classes
- Music classes (children under 18)
- Exercise classes

## EVENTS

- Pop-up farmer's market/ Food to Your Table
- Flu Clinics
- Holiday Parties
- Lunar New Year Celebration
- St. Patrick's Day Celebration
- Coffee Hours
- Annual Bus Trips
- Spring Flings
- Senior Prom
- Summer BBQs
- Tiger's Loft Luncheon
- Con Brio Luncheon

